The below is provided as answers to the questions asked regarding Combined Synopsis/Solicitation Notice, **VA243-15-Q-0343**, Security Surveillance Equipment Maintenance.

1. What is the current Hirsch Velocity Software version?

Answer: Velocity 3.1 is an integrated software platform that manages access control and security operations

2. Original installation date for the Access Control System, Alarm System and CCTV System for each location?

Answer: First Access Control System was installed approximately 10 years ago. The Alarm System and CCTV Systems were installed 15 years ago at all locations.

3. Is this one year contract with multiple years' option?

Answer: As specified in the original solicitation, this contract is from Date of Award (this month) until September 30, 2015. There are no option periods.

4. Can you be more specific about the type of card readers, model # (Mag stripe readers)?

Answer: The New York Harbor is currently installing smart card PIV readers at all required areas

> ***Scramble Pad® • ScrambleProx® • ScrambleSmartProx™***
> *Identiv's uTrust Scramble Pad® family of keypads and keypad reader devices prevent access codes from being stolen by using a key scrambling technique that is combined with unique viewing angle restrictors. An integrated contactless prox/smart card reader enables a variety of card+code applications. The integrated MATCH™ allows for direct connection of a variety of devices (standard readers, biometrics, etc.). The keypad also gives operators remote system control of DIGI*TRAC™ Controllers.*

5. Is the firm-fixed price to include all anticipated repairs (intended to be all-inclusive) and maintenance?

Answer: Yes

6. Are emergency after-hour calls also to be priced and included? (If a call comes on Saturday and there is a 24-hour response, is a Sunday call required?)

Answer: Week end jobs are extra. A Price Schedule is provided in the amendment.

7. Are the replacement parts to be considered like-for-like on replacement items (and these to be included if all-inclusive)?

Answer: Most of the time refurbish equipment was used

8. What version of software is running for the Hirsch Velocity system (understanding the license and upgrades are to be inclusive)?

Answer: See question 1

9. What version of firmware is running in the control panels?

Answer: That is unknown at this time.

 10. How old is the access control system?

Answer: See question 2.

11. Are batteries and other items to be included in the P/M that the OEM recommends replacing?

Answer: Yes

12. Are there 3 facilities as referred to on page 3 of the solicitation or 5 as referred to on page 5?

Answer: There are five facilities, with three being large VA facilities and two being VA Community-Based Outpatient Clinics.